

West Bengal Real Estate Regulatory Authority
Calcutta Greens Commercial Complex (1st Floor)
1050/2, Survey Park, Kolkata- 700 075

Complaint No.WBRERA/COM (PHYSICAL) 000183

Diya Shil. Complainant

Vs.

Simoco Systems & Infrastructure Solutions Ltd..... Respondent

Sl. Number and date of order	Order and signature of the Authority	Note of action taken on order
02 19.03.2026	<p>Advocate Abir Baran (mobile no:- 7628808986 and email id:- abirbaran7@gmail.com) is present in today's hearing on behalf of the Complainant through online mode by filing hazira and vakalatnama through email.</p> <p>Smt. Laxmi Biswas (mob:- 9818665867 email:- laxmi.biswas@simoco.net), being the Legal Representative of the Respondent Company is present in today's hearing through online mode by filing hazira through email.</p> <p>Heard both the parties in detail.</p> <p>Complainant submitted Affidavit as per the order of the Authority dated 18.03.2025, which has been received by this Authority on 21.01.2026.</p> <p>No Affidavit has been received from the Respondent till today.</p> <p>Complainant stated that no payment has been made by the Respondent as yet. Complainant prayed for immediate refund of his principal amount followed by the accrued interest amount later on.</p> <p>Legal Representative of the Respondent stated that they have received a soft copy of the Affidavit only on the last week for which, they could not submit their affidavit in response and could not take any action towards payment of refund amount to the Complainant.</p> <p>The Authority expressed its high dissatisfaction over the submission of the Respondent and would like to point out the submission of the Respondent on the previous hearing, where it was categorically stated by the Respondent that they will refund the principal amount in 6(six) monthly installments starting from April, 2025 and the interest amount in further 3(three) installments. Respondent was also directed by the Authority to start payment as per her submission on and from April, 2025. But Respondent did not comply that order of making payment to the Complainant and gave some lame technical reasons.</p> <p>As such, the Authority is hereby pleased to give the following directions:-</p> <p>The Respondent shall refund the remaining principal amount of Rs.</p>	

14,63,489/- to the Complainant along with the accrued interest as mandated under the Real Estate (Regulation and Development) Act of 2016 and WBRERA Rules 2021 through Bank Transfer within **45 (forty-five) days** from the date of receiving this order through email.

Complainant is hereby directed to share her bank account details with the Respondent within **7(Seven)** days of receipt of this order through email.

Fix after **8(eight) weeks** for further hearing and order.



(JAYANTA KR. BASU)

Chairperson

West Bengal Real Estate Regulatory Authority



(TAPAS MUKHOPADHYAY)

Member

West Bengal Real Estate Regulatory Authority